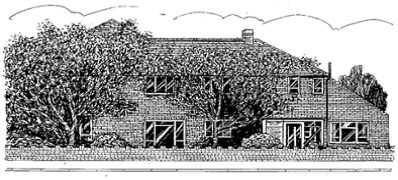

Stanwell Road Surgery

March 2017

Staff news:

Dr Lucy Dormer will be leaving us at the end of this month as she has now completed her registrar year. We wish her well for the future.

Marina has joined our nursing team as our new Treatment Room Nurse.

Travel Clinic appointments and Injections

Travel questionnaires are available to download from our website. Its useful for the nurses to have checked your records prior to an appointment and then they also know what you may or may not need for your holiday. Please book your appointment with the nurse at least 6 weeks before your holiday.

EASTER HOLIDAYS

Please note we will be closed from 6.30pm on Thursday 13th April till 8.00am on Tuesday 18th April. Please make sure you have or-

New Appointment System

We are trialling a new triage appointment system on Tuesdays and Thursdays in March and April

1. Triage appointments . The receptionist will take your name, phone number and ask what the appointment is for. If you do not want to tell the receptionist, you can say "personal".
2. The doctor will then call you back within 1-2 hours and either allocate you an appointment with a GP or deal with your request over the telephone.

APPOINTMENTS

Date	Time	What	Reason	Contact	Scheduled?
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As with all new systems it will take time to see if it works. Please be patient with us and

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